

ER/Studio Public Training September 13-17, 2010

Questions and Answers

Q1: Do I have to bring a laptop to the class?

A: Yes. Please note that ER/Studio runs only on Windows. If you have a MAC, please make sure you have Windows installed under MAC OS. Also, we recommend bringing a mouse and an extension cord.

Q2: Shall I have ER/Studio installed on my laptop?

A: Yes. Please download ER/Studio 8.5 or higher from the Embarcadero web site. Note however, that the download version is valid for only 14 days. So please make sure you do not download it earlier than a week before the class begins.

Q3: Should my laptop be ready for internet access?

A: Yes. You need internet access for the hands-on training section for the ER/Studio Portal.

Q4: When will I get the class material?

A: You will get a CD containing a soft copy of all the training material at the beginning of the class.

Q5: What if I am getting behind in the class?

A: Since class attendees may have different levels of modeling and ER/Studio background and experience, we will have a catch-up session during lunch as well as at the end of each day. The instructors will remain in the class until all questions are answered and issues resolved.

Q6: What hotels are near the Embarcadero Offices?

A: Within walking distance of Embarcadero (100 California Street, San Francisco, there are many hotels. Listed below are several of the closest ones (within 3-4 blocks):

- Hyatt Regency, 5 Embarcadero Center, SF, CA, 415-788-1234
- Le Meridien, 333 Battery Street, SF, CA, 415-296-2900
- Mandarin Oriental Hotel, 222 Sansome Street, SF, CA, 800-622-0404
- Hilton Financial District, 750 Kearny Street, SF, CA, 415-433-6600
- Hotel Griffon, 155 Steuart Street, SF, CA, 415-495-2100
- Hotel Vitale, 8 Mission Street, SF, CA, 415-278-3700

Q7: What is the class schedule?

A: The class schedule is 9:00 a.m. to 5:30 p.m. We may start a bit late (9:30 a.m. – 10:00 a.m.) the first day to accommodate people flying in from out of town.

Q8: Will breakfast and lunch be served during the class?

A: Yes. A light breakfast and lunch will be served every day during the class.